

Notifying the Public of Rights Under ADA Regarding the 5310 Accessible Vans

Terros Health

Terros Health operates its programs and services without regard to disability in accordance with the Americans with Disabilities Act (ADA) of 1990, Section 504 of the Rehabilitation Act of 1973. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under ADA with regards to the 5310 Accessible Vans may file a complaint with Terros Health.

For more information on the Terros Health's civil rights program, and the procedures to file a complaint, contact ADA Coordinator (Patient Advocate) at 602-389-3734; email QOC@TerrosHealth.com; or visit our administrative office at 3003 N. Central Avenue, Suite 400, Phoenix, AZ 85012. For more information, visit www.TerrosHealth.org.

A complainant may file a complaint directly with the City of Phoenix Public Transit Department or the Federal Transit Administration (FTA) by filing a complaint directly with the corresponding offices of Civil Rights: **City of Phoenix Public Transit Department:** ATTN: ADA Coordinator, 302 N. 1st Ave., Suite 900, Phoenix AZ 85003 **FTA:** ATTN: Title VI Program Coordinator, East Building, 5th Floor-TCR 1200 New Jersey Ave., SE Washington DC 20590

If information is needed in another language, contact 602.685.6000. Para información en Español llame: 602.685.6000